**INDICATOR: Number of individuals trained to work effectively with PLHIV**

**STANDARD SECTOR INDICATOR CODE:** HE_HIV_221

**Type:** Output  
**Unit of Measure:** Individual  
**PROJECT AREA:** HIV/AIDS

**Disaggregation:** Sex: Male, Female  
**Type of Individual:** Health Service Provider, School-Based Staff, NGO/CBO, Government Staff, Family Member, Community Member

**Related Objective:** Improve the community environment to support people living with or affected by HIV/AIDS (Objective 2.2)

**Precise definitions**

**Individuals:** Individuals for this indicator could refer to a number of different people who interact with PLHIV. It includes:

- School-based staff: teachers, administrators, counselors, etc.
- Health service providers: nurses, doctors, community health extension workers, etc.
- NGO or community-based organization: nongovernmental or community-based organization staff that provide services or work directly with youth
- Government staff: this would include government staff beyond health-care workers or school-based staff. This would include youth resource officers, social services/workers, police, etc.
- Family members: this definition is broad and could include parents, caregivers, grandparents, aunts, uncles, and siblings.
- Community members: any local community members that do not fit in another category

**Trained:** This indicator is not intended to capture informal or once-off activities but should focus on individuals participating in a more formalized training curricula and/or coaching activity. While there may be some utility in once-off events, this indicator is focused on individuals who attend at least 75 percent of predefined sessions co-facilitated by a PCV and their counterpart or other local health staff/volunteers. This could be one-on-one (coaching) or a group training in a small group of 25 or less.

**Effectively:** People living with HIV (PLHIV) have the right to adequate treatment, care, and support but often face a number of barriers. Different members of the community can play an important role in supporting them through the process of accessing health-facility and community-based care and support services. Working effectively with PLHIV should include ensuring a stigma-free environment, being respectful, maintaining confidentiality, helping to ensure the larger community has accepting attitudes, and, as a service provider, having flexible hours and promoting person-centered care.
### Data Collection

**Tool:** Staff Training Tracking Sheet

Data should be collected routinely at each session documenting the main topics covered related to working with PLHIV. A PCV and their counterpart should track each individual separately for each session to assess how many total sessions each participant attended by the end of the intervention. Only individuals attending 75 percent of the sessions should be counted under this indicator. Some basic attributes of each participant should also be tracked for reporting purposes. For this indicator, sex (male/female) and type of staff (health-care worker, school-based staff, NGO/CBO, other) should be tracked. Posts could also track different fields for their own use.

An individual should only be reported once under this indicator even if they have attended multiple sessions.

### Reporting

**To be counted for this indicator the following criteria must be met:**

- The individuals received at least 75 percent of the training sessions and/or information offered on working effectively with PLHIV.
- The information was provided by a PCV or their partner in an individual or small group setting with 25 people or less.
- Attendance at each session was documented by the Volunteer or their partner.

A pre- and post-test is available in the Excel tool for use by PCVs and their counterparts, although not required for this indicator.