**STANDARD SECTOR INDICATOR CODE:**  
AG-037

**Organizational Capacity:** Number of local organizations or community groups, out of total number of organizations or groups the Volunteer/partner worked with, that showed improvement in one or more key areas of organizational capacity. (AG-037)

### AGRICULTURE SECTOR

**Sector Schematic Alignment**

*Note: This indicator belongs to the “Markets” Project area and “Business Development Services” Project Activities/Training Package (PA/TP) within the AG Sector but is borrowed by the following Project Activities/Training Packages within the ENV Sector.*

**AG Sector (“Home” of the SI)**  
PA/TP: Business Development Services

**ENV Sector**  
PA/TP: Business Development Services

| Type: Outcome | Unit of Measure: Local Organization or Community Group | Disaggregation: None |

**Definitions:**

**Key areas of organizational capacity may include, but are not limited to:** governance and leadership, including development of a mission statement, organizational by-laws and leadership structures; operational planning and management, including budgeting and financial planning and management, record keeping and reporting, project design, service delivery and MR&E

**Partner/s**— refers to the local counterpart who is co-facilitating organizational capacity-building activities with the Volunteer.

**Rationale:** Improvements in organizational capacity should increase efficiency, sustainability and autonomy of an organization or community group.

**Measurement Notes:**

1. **Sample Tools and/or Possible Methods (for Peace Corps staff use):** Volunteers should use data collection tools to measure progress against project indicators. A data collection tool to measure this indicator could be based on one of the following methods—survey, observation, or interview—though there may be other data collection methods that are appropriate as well. For more information on the suggested methods, please see Appendix I in the MRE Toolkit. Also be sure to check the intranet page as sample tools are regularly uploaded for post use. Once a tool has been developed, post staff should have a few Volunteers and their partners pilot it, and then distribute and train Volunteers on its use.

2. **General Data Collection for Volunteer Activities:** All Volunteer activities should be conducted with the intention of achieving outcomes – knowledge change (short-term), skills demonstration (intermediate-term), and behavioral changes (intermediate to long term) as defined by the progression of indicators within the objectives of a project framework. The progression of measurement for all Volunteer activities should begin with baseline data being conducted prior to the implementation of an activity (or set of activities), followed by documenting any outputs of the activities and then later at the appropriate time, measurements of specific outcomes (see
3. **Activity-Level Baseline Data Collection:** Activity-level baseline data should be collected by Volunteers/partners before or at the start of their activities with an organization or group of organizations. It provides a basis for planning and/or assessing subsequent progress or impact with these same people. Volunteers should take a baseline measurement regarding the outcome(s) defined in this indicator (i.e. determine whether or not an organization in question has shown improvement in one or more key areas of organizational capacity before working with the Volunteer) early in their work focused on organizational capacity. The information for the baseline measurement will be the same or very similar to the information that will be collected in the follow-on measurement (see “Frequency of Measurement”) after the Volunteer has conducted his/her activities and it is usually collected using the same data collection tool to allow for easy management of the data over time.

Because Volunteers are expected to implement relevant and focused activities that will promote specific changes within a target population (see the “unit of measure” above), taking a baseline measurement helps Volunteers to develop a more realistic snapshot of where organizations within the target population are in their process of change instead of assuming that they are starting at “0.” It also sets up Volunteers to be able to see in concrete terms what influence their work is having on the organizations they work with during their service. Please note that data collection is a sensitive process and so Volunteers will not want to take a baseline measurement until they have been able to do some relationship and trust-building with the people or organizations the Volunteer is working with, and developed an understanding of cultural norms and gender dynamics.

4. **Frequency of Measurement:** For reporting accurately on this outcome indicator, Volunteers must take a minimum of two measurements with organizations of the target population reached with their activities. After taking the baseline measurement (described above), Volunteers should take at least one follow-on measurement with the same organization(s), typically after completing one or more activities focused on achieving the outcome in this indicator and once they have determined that the timing is appropriate to expect that the outcome has been achieved. Please note that successful documentation of a behavior change or new practice may not be immediately apparent following the completion of activities and may need to be planned for at a later time. Once Volunteers have measured that at least one organization has achieved the indicator, they should report on it in their next VRF.

Volunteers may determine to take more than one baseline and one follow-on measurement with the same organization (or group of organizations) for the following valid reasons:

a. Volunteers may want to measure whether or not any additional organizations initially reached with activities have now achieved the outcome in the indicator, particularly for any activities that are ongoing in nature (no clear end date);

b. Volunteers may want to enhance their own learning and the implementation of their activities by using the data collected as an effective monitoring tool and feedback mechanism for the need to improve or increase their activities;

c. A Peace Corps project in a particular country may choose to increase the frequency of measurement of the indicator and Volunteers assigned to that project will be required to follow in-country guidance.

In all cases, any additional data collection above the minimum expectation should be based on the time, resources, accessibility to the target population, and the value to be gained versus the burden of collecting the data. Following any additional measurements taken, Volunteers should report on any new organizations achieving the outcome in their next VRF.
5. **Definition of Change**: The minimum change to report against this indicator is an organization has shown improvement in one or more key areas of organizational capacity as compared to what was measured initially at baseline. In the case of this indicator, if the organization the Volunteer/partner works with already finalized a leadership structure and held elections for certain positions before beginning to work with the Volunteer/partner, then the Volunteer would not be able to count it for this activity because the Volunteer’s work did not actually lead to the desired change. However, if as a result of working with the Volunteer/partner, the organization and the elected leadership decided to draft an organizational mission statement and/or by-laws, that would count because the Volunteer’s work influenced the drafting of a mission statement and/or by-laws for the organization.

6. **General Reporting in the VRF**: The “number achieved” (or numerator) that Volunteers will report against for this indicator in their VRFs is the number of organizations who has shown improvement in one or more key areas of organizational capacity, after working with the Volunteer/partner. The “total number” (or denominator) that Volunteers will report on for this indicator in their VRFs is the total number of organizations who participated in the activities designed to meet this indicator.

7. **Reporting on Disaggregated Data in the VRF**: There are no disaggregation requirements for this indicator. The Volunteer must only count the total number of organizations that have achieved the outcome.

**Data Quality Assessments (DQA)**: DQAs are needed for each indicator selected to align with the project objectives. DQAs review the validity, integrity, precision, reliability, and timeliness of each indicator. For more information, consult the Peace Corps MRE toolkit.

**Alignment with Summary Indicator**: AG. ADOPT. IMPROVED PRACTICES (ORGS & GROUPS)